

PPPR 101 for CLM Implementers

AN ONLINE TOOLKIT

INTRODUCTION

WHY DO WE NEED THIS TOOLKIT?

Community-Led Monitoring (CLM), has become an important vehicle to recognise communities with lived experiences in HIV/AIDS, tuberculosis, and malaria (HTM) as experts in public health policy making. CLM, as defined by the ITPC Global is:

A process in which communities—particularly people living with HIV and those affected by health programs—**routinely collect and analyze data about the quality and accessibility of health services**. This data is used to **advocate for improvements** in the delivery of care, based on **real-time, community-generated evidence**.¹

Using CLM as a tool to document challenges to local clinics and healthcare workers, communities have been providing key data to improve domestic health system responses as a whole.

Across the world, CLM has been contributing to a deeper understanding of community health priorities and resulted in targeted advocacy to address gaps in health systems. During the COVID-19 pandemic, CLM was integral to exhibiting the different aspects in which Accessibility, Acceptability, Availability, Quality (AAAQ) of health services affected HTM communities.² CLM findings have been highlighting how domestic health systems were unequipped to provide

continuous yet differentiated healthcare services to many communities during the COVID-19 pandemic. Using CLM as a tool to document challenges to local clinics and healthcare workers, communities have been providing key data to improve domestic health system responses as a whole. At the same time as CLM implementers were figuring out how to utilise CLM in the new pandemic context, global health refocused on pandemic preparedness, prevention and response

[1] International Treatment Preparedness Coalition. How to Implement Community-Led Monitoring: A Community Toolkit. December 2021. https://itpcglobal.org/wp-content/uploads/2021/12/1205_ITPC_CLM_Design_FullReport06_compressed.pdf.

[2] See e.g. ITPC, 'Insight, Influence & Impact: 10 Big Change Stories from the Citizen Science Community-Led Monitoring Project in 2023', May 2024, <https://itpcglobal.org/resource/insight-influence-impact-clm-report/>; or ITPC, 'Community-Led Monitoring of COVID-19's Effects on Service Delivery and Lived Experiences of People Living with HIV and TB in China, Guatemala, India, Nepal, and Sierra Leone, <https://itpcglobal.org/resource/community-led-monitoring-of-covid-19s-effects-on-service-delivery-and-lived-experiences-of-people-living-with-hiv-and-tb-in-china-guatemala-india-nepal-and-sierra-leone/>

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(PPPR), resulting, for example, in the now decided Pandemic Agreement.³ The Global Fund (GF) Communities in Pandemic Preparedness and Response (COPPER) project aimed to integrate the GF's strategic support of CLM⁴ and PPPR, supporting Community Engagement and CLM in 15 target countries, alongside the development of technical assistance resources for communities, civil society, and CLM implementers.

This toolkit was developed as part of the METAL Consortium deliverables for the COPPER project.⁵

The METAL Consortium and community-led organisations in Burkina Faso, Central African Republic, and Senegal were tasked to develop resources that would orient HTM communities on PPPR, explore how communities and their organisations could be involved in PPPR, and how to efficiently and effectively connect communities' CLM expertise in the broader context of PPPR, including the systems that govern the country contexts during pandemics beyond HTM. This toolkit provides users with the full set of workshop materials that all three countries used to customise their PPPR and CLM workshops. It gives suggestions on how to make use of the provided content based on examples of how community organisations in Burkina Faso, Central African Republic, and Senegal built their workshop agendas, as well as reflections on how this learning piece fits into a practical approach that utilises CLM for PPPR.

We hope that the information provided in the presentation slides, facilitator guide, and supplemental materials will give you additional confidence to explore if CLM for PPPR could be a useful addition to strengthen your advocacy for your community's priorities in health.



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[3] WHO, 'Pandemic prevention, preparedness and response agreement', June 2025, <https://www.who.int/news-room/questions-and-answers/item/pandemic-prevention--preparedness-and-response-accord>

[4] See e.g. Global Fund, 'Community Responses and Systems', March 2024, <https://www.theglobalfund.org/en/community-responses-and-systems/>

[5] APN+, CS4ME, Global Coalition of TB Advocates (CGTA), ITPC, Matahari Global, Youth Lead.